

House Rules and Regulations Koelncongress GmbH

1. The Koelncongress GmbH House Rules and Regulations apply to all Koelncongress GmbH venues (Gürzenich, Flora, Tanzbrunnen Rheinterrassen and KM 689), i.e., to all indoor and outdoor areas as well as to all buildings and property areas that have been made available to Koelncongress GmbH on a temporary or permanent basis.
2. Koelncongress GmbH exercises domiciliary rights through its employees and/or employees of security companies commissioned by Koelncongress.
3. These House Rules and Regulations apply to all persons entering or staying in the aforementioned venues as defined above. It determines the rights and obligations of visitors during their stay in the venues.
4. Only visitors with a valid admission ticket and guests of the event organiser are permitted to enter the respective venues. Visitors must take the seat indicated on the admission ticket for the respective event and only use the entrances designated for this purpose. The admission ticket loses its validity upon leaving the venue. Visitors who are found without a valid admission ticket, who cannot provide proof of any other right of access or who are in the venue without authorisation in any other capacity must leave the venue immediately.
5. All facilities at the venues must be treated with **respect and care**. Any behaviour that is likely to disrupt the orderly running of the event or is otherwise contrary to the interests of Koelncongress GmbH is not permitted. Within the venue, everyone must behave in such a way that no one else is harmed, endangered or – to a greater extent than that which is unavoidable under the circumstances – hindered or inconvenienced.
6. **Smoking is generally prohibited** in closed rooms in the venues. This also applies to the use of e-cigarettes. The consumption, trade and distribution of cannabis products containing THC are prohibited in all venues including the respective outdoor areas.
7. For safety reasons, the **closure of rooms**, buildings and open spaces and their evacuation may be ordered. All persons present in the venue and on the premises must immediately comply with corresponding requests and leave the venue immediately if an evacuation order is issued.
8. **Bags, containers and clothing** such as coats, jackets and cloaks will be checked for their contents on entry and exit for reasons of general safety. By entering the venue, those carrying bags and other containers consent to bag checks. Visitors who do not agree to the confiscation of objects that could endanger the general safety of the event or visitors by the inspection or security service will be excluded from the event. Visitors who are turned away are not entitled to a refund of the admission fee. Depending on the type of event, Koelncongress GmbH reserves the right to prohibit bags and other similar containers from being taken into the venue. Any deviating regulations will be announced separately. Use of the cloakroom is mandatory.
9. Persons who are recognizably **under the influence of alcohol or drugs** will be excluded from the event and must leave the venue immediately.
10. The provisions of the Youth Protection Act apply. Special regulations only apply if expressly posted at the ticket offices and admission areas.

Carrying the following items is prohibited:

- weapons or other objects subject to registration under the Weapons Act as well as other mock weapons or dangerous objects that are not subject to the Weapons Act;
 - objects which, if thrown, can cause bodily injury to persons;
 - spray cans, corrosive or colouring substances, or pressurized containers for highly flammable or harmful gases, with the exception of standard pocket lighters;
 - containers made of fragile or splintering material;
 - fireworks, explosives, rockets, Bengal fires, smoke powder, flares and other pyrotechnic objects;
 - mechanically and electrically operated noise makers;
 - all beverages, food and drugs;
 - animals with the exception of guide dogs, seeing-eye dogs and service dogs (appropriate proof must be provided)
 - racist, xenophobic or radical propaganda material;
 - sound or image recording equipment for the purpose of commercial use (unless the organiser has provided its consent).
11. **Right to own images:** Insofar as photographs, film and/or video recordings are made by employees of Koelncongress GmbH, by the organiser or by companies or persons commissioned by Koelncongress GmbH in the area of the venue for reporting or advertising purposes, the recording activity may not be hindered or otherwise impaired. All persons entering or remaining in the venue are informed by these House Rules and Regulations that photographs, films and videos may be taken in the area of the venue. By entering the respective venues, those who can be recognised in such recordings consent to these recordings being used for both reporting and advertising purposes. Section 23 of the German Artistic Copyright Act (KunstUrhG) applies.
 12. **Volume at music events:** In order to reduce the risk of damage at music events due to high sound pressure levels, Koelncongress GmbH specifically recommends the use of hearing protection. Visitors will be provided with earplugs at the cloakrooms on request.
 13. In the event of **violations of the House Rules and Regulations**, Koelncongress GmbH is entitled to issue a temporary or permanent ban from the venue. The measures as set forth in these House Rules and Regulations shall not be construed in such a way as to preclude criminal prosecution.
 14. **House bans** apply to all current and future events held on the premises and/or in the event areas of Koelncongress GmbH. The lifting of the ban requires a written application including reasons, which will be decided upon within 3 months of receipt.

As of: January 2025